

Report on the Effectiveness of the Rural Governance Development Programme

29% average increase in governance capability for participating businesses

Change as measured by the Business Torque® Evaluation, a governance learning needs analysis

In the years the programme has run, businesses in the programme have shown a significant improvement in their governance capability. The improvements are measured in line with The Seven Governance Practices, as shown in the table:

<i>The 7 Governance Practices</i>	<i>2013-2016 Results</i>
Pr 1. Acting with a purpose in mind	+35%
Pr 2. Planning for effective governance meetings	+45%
Pr 3. Working with other people	+30%
Pr 4. Making right decisions	+24%
Pr 5. Maintaining a learning orientation	+23%
Pr 6. Knowing what is going on and knowing what to do about it	+14%
Pr 7. Managing risk effectively	+34%
Average Increase	+29%

Improvements in governance capability as a result of the programme are measured by the Business Torque® Evaluation. The Evaluation diagnoses, analyses, and reports the exact governance learning needs of a business and then generates a score. The Business Torque® Evaluation is taken by all businesses before the start of the program, then 10 months later before Day 5 at the end of the programme in order to measure improvement.

Participant feedback recorded by NZ Trade and Enterprise

This was collected by NZTE Regional Business Partners during follow-up interviews after the completion of the course and is documented on their website:

<i>Service Added Value to your Business</i>	<i>Recommended Service to another Business</i>	<i>Recommendation</i>
		Provides a comprehensive entry level introduction for those interested in adding governance to their dairy farming ownership structure.
		The course provided a great forum for open and honest discussion. The course helped to provoke discussion about the business and the future direction of where we are heading, and allowed us to get out of the operations side of the business and diligently focus on the governance and growth aspects of the business.
		I would recommend it to other business to help create open discussions about the future of that business, to make plans for the business and also to allow that business to create some sort of understanding around governance and what role it can play.
		The programme has given us the tools to take the running of the family farm to a higher level of running it as the total "business" it is. Through networking with other participants we have a wider knowledge of opportunities beyond the farm gate.
		It lifts your level of business acumen and encourages you to plan the continuity and growth of your business.
		This course takes a business through the process of formalising governance. A unique approach with lots of information provided and a professional team delivering the course and information. The course can generate momentum in the business. It provides a vehicle to discussing issues that were too difficult to address before. Good value for money.
		We have made improvements to our business already and have found this course to approach our business in a more professional way
		Attending the course has given me the confidence and opportunity to "step up" and drive our business operation to the next level. Thank you!